SINCE

CHAIRMAN'S **MESSAGE**

When INDEX was founded, my plan was to establish an events' company that simultaneously promotes UAE's promising business prospects, attracts foreign investments, and reinforces the events industry in Dubai and the UAE. Although I was assertive about my success, I am very proud today to see the glamorous global recognitions achieved by INDEX Holding throughout the years.

INDEX is now a leading Emirati national company that provides comprehensive solutions to clients from around the world. We were the first and only UAE national company that ventured to visualize the outstanding success that we are celebrating today. INDEX is not only taking lead in organizing national, regional, and international conferences and exhibitions, but it has also opened the doors for foreign investors to come and fulfill their business dreams here.

INDEX Holding now embraces 8 subsidiaries, focusing on events management businesses, trading and investment, tailoring, healthcare management, media, interior

design, amongst many others. We have also created successful and sustainable partnerships with prominent governmental, national, and international bodies, which has enabled us to contribute to the UAE's GDP, focusing on diversifying its economy through creating sustainable business opportunities.

We are always keen to achieve the vision of our leaders, and we have worked diligently to excel in all sectors and business elevations. Therefore, and furthering this vision, we have decided to expand our expertise in the UAE while establishing a new branch for INDEX, at the Abu Dhabi National Exhibition Centre — ADNEC, which caters to Abu Dhabi and the western region.

Following the vision of our leaders, I only aim for "Number One", and a big example of this virtue is witnessed through our extensive years of experience. I foresee that INDEX Holding and its companies will achieve excellence and deliver highly effective results in their core activities, and succeed in promoting the emirate of Dubai and the UAE globally.



A GLOBAL METROPOLIS - **DUBAI**

Besides being one of the most vibrant, lavish, and cosmopolitan cities in the world, Dubai has flourished as a dynamic international city and a regional hub for business and investments, thanks to its strategic location between the East and the West and the prospective vision of its leaders.

Dubai's economy has changed and grown across several sectors as it has transformed into a diversified, innovative service-based economy supported by the emirate's government that aims to improve the business environment, commercial transparency and accelerate productivity growth, which helps in gaining the investors and entrepreneurs' trust.

In the last few years, the emirate has excelled as a unique destination for meetings, conferences, and exhibitions as it hosts world-class events for professionals in almost every industry all across the world, from sport, economic, humanitarian and entertainment to lifestyle, art and culture which played an important role in it's business success.

Dubai is also the city where business meets leisure with abundance of activities to do ranging from shopping in the world biggest mall to more adventurous activities like the adrenaline-pumping safaris, and with its extensive road and transport system, getting around the city cannot be easier.

This metropolis does not stop growing as it keeps breaking records on many scales such as the tallest man-made structure in the world – Burj Khalifa, the world's largest shopping center – Dubai Mall, the world's tallest performing fountain – Dubai Fountain, the world's largest picture frame – Dubai Frame, one of the world's most iconic hotels – Burj Al Arab, a set of floating islands in the shape of a world map – the World Islands, and the world's busiest airport for international travel – Dubai International Airport.

Dubai is an unmatched city with great opportunities; a place to share aspirations, experiences and inspiration and a global platform for knowledge-based, sustainable, innovation-focused businesses. Dubai is certainly a great example on how a city plans ahead and works on its robust progress in many fields.

With state-of-the-art infrastructure and modern venues, Dubai has become today the go to place when it comes to business and the most sought-after destination when it comes to tourism in the Middle East and Africa region.





In 1928, when Dubai was a small fishing, pearl diving and trading village, the late Sheikh Shafei Al Madani and his son, Sheikh Hanafi, started a family business of tailoring and textile trading in Deira Old Souq, the largest market in the region. Throughout the years, Sheikh Hanafi's son, Abdul Salam, worked closely and tirelessly with him to learn the family business that resulted in the establishment of INDEX Trading & Investment in 1983.

The journey has not stopped there, as in 2006, Abdul Salam Al Madani established INDEX Holding in the most prominent and promising cities in the world, with a seal of commitment to be one of the leading corporate companies in the region focusing on healthcare, business management, investment and trading. Since then, INDEX's vision and mission worked in harmony to be one of the most active contributors to the growth of the national economy.

Over the past years, INDEX has expanded its list of companies and partnered with the leaders of the world to serve clients with high professionalism, greater enthusiasm and innovative & revolutionary services thereby offering them "a memorable experience".

INDEX Holding forms a corner stone which will witness the legacy of a far-fetched and diversified business industry forging ahead and overcoming challenges. Moreover, INDEX is experiencing continuous growth and will be diversifying its resources, projects and market share to be at the forefront in dedicated and progressive endeavors. INDEX Holding masters intelligence, talent, capability and creativity in all areas to excel and grow the business.

INDEX Holding simultaneously promotes the UAE's promising business prospects, while attracting foreign investments and reinforcing the events industry in Dubai and the UAE.

INDEX Holding now embraces 8 subsidiaries, focusing on events management, trading and investment, textile trading & tailoring, healthcare management, media and interior design. In addition to a specialized company in designing & building custom-made exhibition stands & a medical center.





OUR VISION

Provide innovative services to our clients around the world.

OUR MISSION

Innovate and diversify INDEX as a market leader in the events industry, healthcare sector and general trading.

OUR GOALS

- Organisational excellence
- Regional & international growth
- Solid financial performance
- Business partner of choice



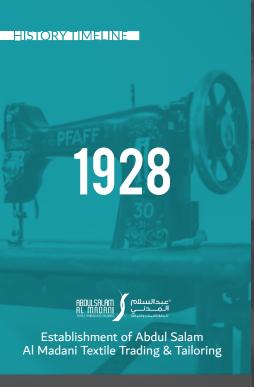
OUR VALUES

- Care & Respect
- Loyalty
- Integrity & Teamwork
- Prudence & Persistence

OUR OBJECTIVES

- Diverse & innovative businesses
- · Invest in human capital
- Strategic alliances & joint ventures
- Maintain & grow a sustainable network
- \bullet Stewardship of people & the environment









1983



Establishment of INDEX Trading & Investment

2006

2013

2017

Establishment of INDEX Holding New Headquarter





Establishment of INDEX Holding & **INDEX Holding Korea**

INDEX Holding Ranked Third at the Dubai SME 100

2010

2016

2018



Establishment of **INDEX Medical Center**

Establishment of INDEX Conferences and Exhibitions - Abu Dhabi Branch

INDE X® الدكس

Establishment of **INDEX Holding Singapore**

























INDEX HOLDING SUBSIDARIES



ABDUL SALAM AL MADANI TEXTILE TRADING AND TAILORING

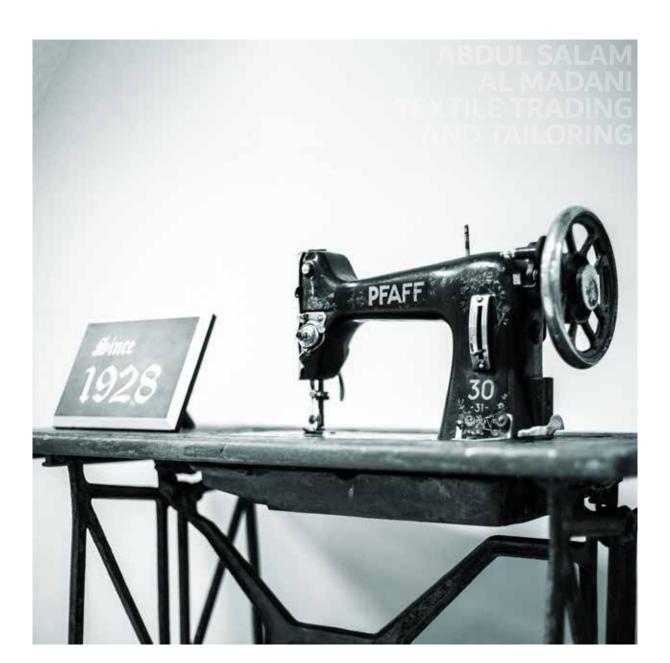
In 1928, the late Sheikh Shafei Al Madani started a tailoring and textile business in Dubai's old souq, which back then, was the largest market in the region. Today, Abdul Salam Al Madani Textile Trading and Tailoring have five branches in Dubai offering modern yet traditional Emirati attire.

Abdul Salam Al Madani Textile Trading and Tailoring shops use the finest imported fabrics from Japan, Switzerland and the United Kingdom, to provide their customers with the best quality and style of different local and gulf traditional outfits & Arabic fashion accessories for men. Abdul Salam Al Madani shops also

provide schools, police, military and hospitals' uniforms, custom-made flags, embroidery and sportswear.

Abdul Salam Al Madani Textile Trading and Tailoring shops are located in Dubai in Nad Al Hamar, Hor Al Anz east – behind Abu Hail Shopping Center, Dubai Police Officers Club, Etihad Mall and Dubai Municipality Club.

A milestone in the history of Abdul Salam Al Madani Textile Trading and Tailoring was entering the Guinness Book of World records in 2008 by tailoring the largest kandoora in the world, covering 25 meters of length.





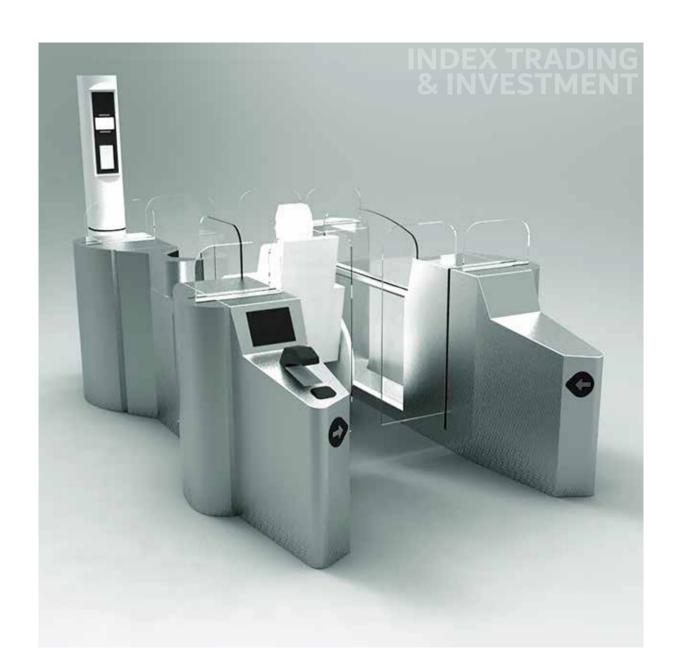
At INDEX, we have opened the door for foreign investors to come and fulfill their business dreams in the UAE.

With the growth of business in the 70 s and 80 s, INDEX Trading and Investment was established in 1983, as a commercial entity that caters to the region's high demand on trading especially in tailoring and textiles trading. Back then, Dubai was developing into a modern city of tourism, trade and industry, few were visionaries and managed to follow up with the rapidly evolving city. INDEX Trading and Investment is a living example of the innovation, creativity and excellence that Dubai has achieved through the past three decades.

INDEX Trading and Investment plans and designs

large scale government and commercial projects while providing them with the following services:

- IT Systems
- Transportation
- Medical & Healthcare
- Environmental Solutions
- Solar Power & Renewable Energy
- Household Items
- · Military-based items
- Personal Care Products
- Baby Care Products
- Licensing & Character Products
- Business Services
- Food & Beverage



INDEX CONFERENCES & EXHIBITIONS - DUBAI

INDEX strives to be an active partner of the existing business culture in the UAE, and in an endeavor to be a pivotal partner for the development of Dubai, INDEX Conferences and Exhibitions was established in 1991. INDEX develops turnkey projects for the healthcare, entertainment, humanitarian, economic and industrial sectors to name a few. From concept design to operation and management, INDEX organizes more than 27 events in the region and the world.

Over the past years, INDEX has organized elite conferences and exhibitions in the UAE and abroad. With offices in Abu Dhabi, Kuwait, London, Singapore and Seoul; INDEX has enabled the transfer of knowledge in many fields. It provides year-round education opportunities for doctors, specialists, professionals, and students, to continue learning and to develop their skills and knowledge. INDEX invites the best minds, professors and academia, to participate in advanced hands-on workshops and top-notch training courses. Ultimately, INDEX has raised the bar of the professional services provided locally, regionally, and internationally.

























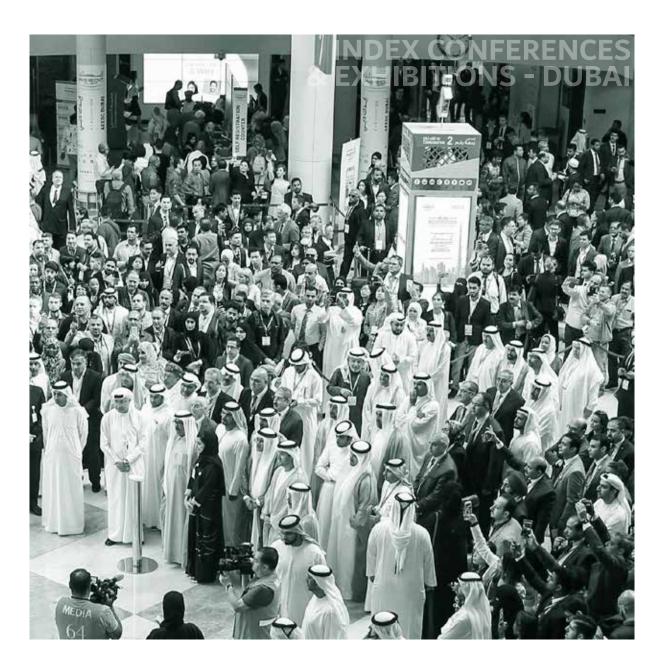














Following our vision in providing innovative services to our clients and due to the increase in local, regional, and global demand, INDEX has expanded its reach in the UAE, and it has established a new branch in the capital Abu Dhabi at the Abu Dhabi National Exhibition Centre — ADNEC.

INDEX Conferences and Exhibitions in Abu Dhabi organizes the following events:























INDEX Total is a division of INDEX Conferences & Exhibitions that provides innovative, time efficient, and cost-effective total event management services and logistical solutions. INDEX Total has been widely recognized as a leading service provider specialized in organizing prestigious events for the governmental and private sector.

Our services:

- · Conference Design & Planning
- · Sponsorship Management & Acquisition
- Delegate Acquisition & Registration Management
- Speaker & Abstract Management
- Scientific Program Management
- Venue Management
- Budget Management

- Comprehensive Onsite Support
- Marketing Support
- Printing & Web Services
- Market Research
- Support in bidding for World Congresses

Our events:































INDEX PCO is a division of INDEX Conferences and Exhibitions that is dedicated to organizing professional congresses in the healthcare & life science sector. INDEX PCO creates events that provide a learning platform to encourage scientific research, new developments, and launch of products and innovative services that address key issues in partnership with the healthcare communities.

INDEX PCO aims at providing a gateway for collaboration between regional societies and international professional communities & associations, creating opportunities through exchange of knowledge, while providing event consultancy and expertise to healthcare associations & professionals. In addition to that, INDEX PCO promotes and develops cost effective & sustainable meetings with maximum ROI for clients and partners and it also provides innovative and unique engagement strategies for healthcare associations & professionals.

Our services:

- Conference Design & Planning
- · Sponsorship Management & Acquisition
- Delegate Acquisition & Registration Management
- Speaker & Abstract Management

- Scientific Program Management
- Venue Management
- Budget Management
- Comprehensive Onsite Support
- Marketing Support
- Printing & Web Services
- Market Research
- · Support in bidding for World Congresses

Some of the events that were organized by INDEX PCO:

























In 2003, INDEX initiated the UAE Economic Partnership Forums, a group of overseas events that are focused on promoting investment opportunities in the UAE to the world through a series of forums showcasing the countries potential role as a premium destination for business investment and tourism.

Throughout its journey, INDEX have also transferred its knowledge and expertise to a number of foreign

countries such as Japan, United Kingdom, South Korea, Germany and Italy.

A series of outstanding flourishing economic forums were organized by INDEX Conferences and Exhibitions to foster bilateral relations between the UAE and those countries which have further led to the diversification and expansion of the present day UAE economy and its culture.

대한민국 - 아랍에미레이트 사업투자기회전시회 UAE - Korea Business Investment Opportunities Exhibition



www.epforum.ae

ADDITIONAL ACHIEVEMENTS: BILATERAL ECONOMIC PARTERNERSHIP FORUMS

PARTERNERSHIP FORUMS معرض فرص الاستثمار التجاري بين الإمارات و كوريا





INDEX organizes a number of international events throughout the MENASA region and beyond. Our reputation in managing and organizing events had a positive echo globally; therefore, we have been invited by reputable international organisations and associations from many parts of the world to organize superior conferences and exhibitions for them.

Our global calendar marks Singapore, Kingdom of Saudi Arabia, Kuwait, Oman and many more.

Global events organized by INDEX:

















Located in the world's most rapidly developing city, Dubai, INDEX Media, a member of INDEX Holding, pours in fresh ideas and dynamic marketing and communication solutions to your business, while utilizing various media channels.

Since 2002, INDEX Media succeeded in cultivating very solid relationships with the country's most prominent news agencies, journalists and influencers. Our team of multinational creative professionals are equipped with all technical and innovative skills that guarantee delivering your message to the right audience.

INDEX Media has the experience and the innovative resources to serve clients from both the private and public sectors in the region and the world. In short, INDEX Media will take your brand to those who matter.

Our services:

- Branding
- Marketing
- PR Services
- · Social Media
- Design
- Printing Services
- Filming & Production
- Event Management
- · Gift Items & Solutions



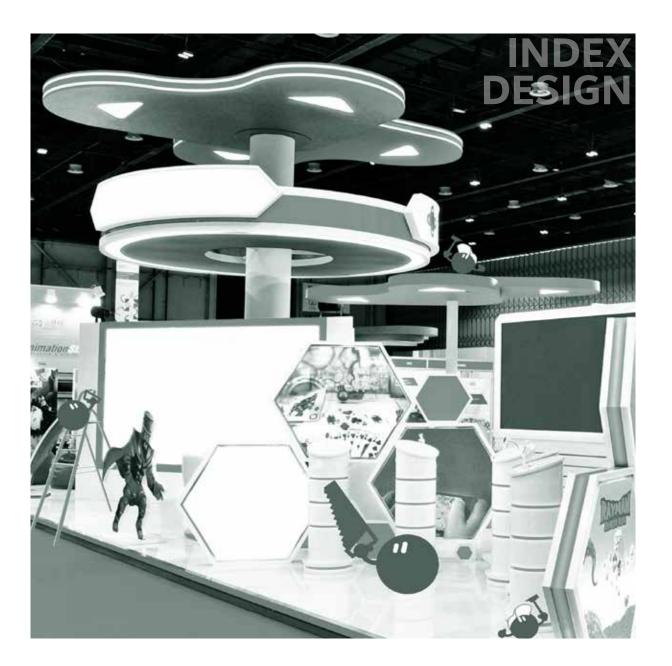


INDEX Design, a member of INDEX Holding, is specialized in designing and building custom-made exhibition stands, stage solutions, and digital printing. If you meet the team, you will find a group of diverse intellectuals who have one common goal "innovation". Since 2002, INDEX Design proved to be the best local company that offers comprehensive events furnishing services and stands building with total project management services including brand consultation.

For INDEX Design, the mission is clear, "Design and build innovative spaces that revolve around the demands of

the user". From the plush armchairs to the colours, materials, walls, everything in your stand will exude style and sophistications. The gracefully choreographed, intensely focused staff will make you the master of the floor and attract all spotlights towards your direction.

INDEX Design is specialized in providing total event management services that include theming, décor, styling & signages. INDEX Design offers premium and creative promotional gifts and customized corporate gifts. It also designs kiosks, retail merchandising units, shop-in-shop and retails display stands.





HEALTHCARE MANAGEMENT

Over the past years, INDEX has been a major mediator and active partner in the healthcare sector not only in the UAE but also in the region. INDEX Healthcare Management - IHCM was established in 2005 as a healthcare consultancy firm committed to providing professional and reliable expertise to healthcare institutions in the UAE and the world.

INDEX Healthcare Management provides a number of smart healthcare solutions such as:

- Hospital Information System (HIS)
- Electronic Medical Record (EMR)
- Picture Archiving and Communication System (PACS)
- Hospital Management Services
- Hospital Design and Construction
- Strategic Healthcare Planning
- Health Economics
- Health Feasibility Study
- Accreditation & Quality Compliance
- Nursing Administration

- · Health Record Management
- Total Quality Management
- Developing & Delivering Health Education Programs
- Facility Management

Our clients:

- Bascom Palmer August Medical Eye Institute, Abu Dhabi
- Sheikh Khalifa Masfout Hospital, Ajman
- Sharjah Trauma Hospital, Sharjah
- Dubai Diabetes Centre, Dubai
- Khalifa bin Zayed Al Nahyan, Autism Program in UAE
- Dubai Specialty Care Hospital, Dubai
- Dental & Medical Center, Al Ain
- Kuwait Police Hospital, Kuwait
- Yas Comprehensive Medical Community (YCMC), Abu Dhabi





In 2010, INDEX Holding launched INDEX Medical Center in Dubai, with a vision that goes in line with the city's strategic plan to encourage medical tourism and position Dubai as a world class destination for healthcare.

INDEX Medical Center acts as a facilitator of both inbound and outbound tourism and also serves as an active referral center for overseas treatment services; catering to both government and semi-government institutions.

The treatment modalities at the INDEX Medical Center are patient centric, you can take comfort knowing that we will take care of every little detail related to your health. In fact, our multinational qualified doctors and nurses not to mention our medical consultants; are dedicated for your service from the moment you enter the center until you are fully recovered.

INDEX Medical Center is located at INDEX Holding Headquarters & is equipped with the latest in technology and medical equipment. Moreover, INDEX Medical Center team communicates in Arabic, English, Korean, Hindi, Urdu and Tagalog.

Our diverse insurance network offers a conducive and specialized environment where personalized attention

and care are offered to provide quality healthcare for you and your loved ones.

We believe in personalized treatment. Therefore, the INDEX Medical Center team consists of highly qualified professionals rendering a compassionate mix of preventive and curative healthcare regimes.

Choose your healthcare provider with confidence. INDEX Medical Center is your ideal health destination, we are "Here to Care".

We excel in the following areas:

- · Family medicine
- · Obstetrics & gynecology
- General Surgery
- Dental & Maxillo-facial surgery
- Radiology
- Daycare surgery
- Gastroenterology & Endoscopy
- Cardiology
- Oncology
- · Health education





In today's dynamic business environment, the private sector is a pivotal partner for the development of the country. In accordance with this role and in order to translate INDEX Holding's vision to provide innovative services to its clients around the world, INDEX has expanded its companies to serve international clients with high professionalism, greater enthusiasm, and innovative & revolutionary services.

Consequently, INDEX established INDEX Holding South Korea in 2006 to be the first private UAE establishment in South Korea and provide the far east region with outstanding quality of services.

We sought through our South Korean branch to transfer our expertise and knowledge to the Asian market in order to create a professional business gateway for all Asian companies that are expanding into the Middle East and North Africa markets.





In 2018, and in order to continue the journey of its successful growth and development internationally, INDEX Holding opened a new branch in Singapore. The country has been selected due to its strategic location in the Asia-Pacific region; and its strong economic and commercial ties with the United Arab Emirates, with the aim of acheiving the constant endeavor of INDEX Holding to support the UAE vision and strengthen its position in different parts of the world.

In fact, INDEX Holding intends to simulate its UAE business model in Southeast Asia by taking advantage of Singapore as a vital regional hub for business, investment, innovation, technology, and tourism.

Through its new branch in Singapore, INDEX Holding will organize a number of regional and international scientific and commercial events, and it will serve as gateway for collaboration between regional and global professional communities creating a number of new business opportunities.



/ AFFILIATIONS

Throughout the years, INDEX has set its strategy to build partnerships and affiliations with prominent organisations and accreditation bodies to guarantee the ultimate success for its endeavors. Some of which are:

- UAE Ministry of Economy
- UAE Ministry of Health and Prevention
- General Directorate of Residency and Foreign Affairs
- United Nations
- Ghorfa Arab-German Chamber of Commerce and Industry
- Dubai Health Authority (DHA)
- Dubai Corporation for Ambulance Services

- · Dubai Police
- · Dubai Tourism
- · Abu Dhabi Convention Bureau
- American Hospital Management Company
- American Dental Association
- American Society of Health-System Pharmacists (ASHP)
- Asian League of Dermatology
- Bahrain Pharmaceutical Society
- Canadian Pharmacist Association (CPhA)
- $\bullet\,$ Emirates Academy of Dermatology and Laser
- Emirates Airlines



/ AFFILIATIONS

- Emirates Wildlife Society WWF
- European Federation for Pharmaceutical Sciences (EUFEPS)
- FDI World Dental Federation
- · Franchise Soug
- Greater New York Dental Meeting
- Gresham Smith and Partners
- Hamdan Bin Mohammed Smart University

- International Hospital Federation
- Korea Creative Content Agency
- Korean Dental Trade Association
- MITAC
- Oman Pharmaceutical Society
- Pan Arab League of Dermatology
- Seoul International Dental Exhibition
- The Society of Hospital Pharmacists of Australia (SHPA)





It is vital for every company to establish and initiate alliances with the private sector, regional and international organisations. INDEX Holding believes in alliances that can generate better solutions to its clients.

Anti-Smoking International Alliance (ASIA)

Global Scientific Dental Alliance (GSDA)

Global Family Medicine Scientific Alliance (GFMSC)

International Forensic Scientific Council (IFSC)

World Innovation Alliance (WIA)











ALLIANCES





The awards INDEX Holding has received since its establishment have ranked it as one of the most pioneering companies not only in the region but also in the world. INDEX Holding was recognized by a number of local, regional, and international associations for its distinguished contribution to the business culture and the community.







2013 - 2014:

INDEX Holding was ranked No. 3 by the SME Dubai ranking

2014-2015:

Certificate of Appreciation awarded to the Abdul Salam Al Madani Textile Trading & Tailoring for sponsoring the Mass Wedding of Emiratis

2015-2016:

INDEX Holding was awarded the Dubai Chamber CSR award for 2 consecutive years.

2016:

INDEX Holding received the GCC Best Employer Brand Award.

2017:

INDEX Trading & Investment received the Distinguished Supplier Award.



STAY **CONNECTED**









INDEXHolding





INDEXHoldingUAE INDEX-Holding